

IMPORTANT PRIVACY NOTICE

This notice is provided to you on behalf of **Elmira Mutual Insurance Company**. We value your business and want to retain your trust. In the course of providing products and services, we may obtain nonpublic personal information about you. We take our obligation to protect your information seriously. Recently enacted laws prohibit unauthorized disclosure of nonpublic personal information. We assure you that such information is used only for the purpose of providing our products and services to you. This notice provides you with an explanation of where we get information about you when we write your insurance policies and to whom we disclose that information.

In the course of issuing or processing a policy or handling a claim, we may collect information about you from:

- The insurance application or other forms (for example, your name, address, date of birth, and social security number);
- Your transactions with us (such as payments and claims histories);
- Consumer reporting agencies (such as your credit history);
- Your insurance agent (such as updated information pertinent to your account or information about your policies with other insurers);
- Government agencies (such as a county recorder's office).

We treat your personal information with respect and concern for your privacy. We do not sell any of your personal information to any third party. We maintain physical, electronic (including firewalls), and/or procedural safeguards that comply with federal regulations to guard the information we obtain from you. In the course of our normal insurance business transactions, we may disclose some information about you to non-affiliated third parties, but only as permitted by law. Examples of some organizations to whom we might give information are:

- Independent claims adjusters, appraisers, or attorneys who would need the information to handle your claims
- Your insurance agent, to allow for servicing of your policy
- Insurance rating organizations that require information for actuarial purposes
- Law enforcement or other governmental agencies in response to a subpoena or threat of one, or in connection with suspected fraudulent claims

If you have any questions about this privacy notice, you may write to the attention of "**Personal Information Request**" to our mailing address:

Elmira Mutual Insurance Company
127 W. Main Street
Toulon, IL 61483